

Safeguarding Adults

Safeguarding adult's boards

In 2014 the Care Act introduced a formal statutory framework for safeguarding adults boards around responsibility for the integration of care and support between health and local authorities.

As part of their statutory duty the Southend, Essex and Thurrock (SET) safeguarding boards develop guidelines that fulfil the statutory requirements. The resulting [SET guidelines](#) apply in all settings, including those managed by private, voluntary and statutory agencies.

ACE works collaboratively with the [Essex Safeguarding Adults Board \(ESAB\)](#). Our Safeguarding Adult Policy complies with SET guidelines and is used in conjunction with them.

What does safeguarding adults mean?

Everyone has the right to live in safety, free from abuse and neglect. Safeguarding balances the right to be safe with the right to make informed choices and involves people and organisations working together to prevent and stop both the risks and experience of abuse or neglect, ensuring that the adult's wellbeing is promoted.

Any adult that has the capacity to consent to care or treatment has the right to refuse care or treatment. Practitioners must respect this right, but have a responsibility to ensure the adult is fully informed and aware of the risk of refusing care or treatment, particularly where there is a significant or immediate risk to life.

Although the adult has the right to refuse care or treatment for themselves it must be considered if this raises a safeguarding concern for others or if a crime has been committed and relevant action taken to escalate these concerns.

Where there is doubt that an adult has capacity to consent to care or treatment, capacity must be assessed in accordance with the Mental Capacity Act (2005).

Who do Safeguarding adult duties apply to?

The Care Act 2014 stipulates Safeguarding duties apply to an adult (18+) who:

1. Has needs for care and support (whether or not the local authority is meeting any of those needs) and;
2. Is experiencing, or at risk of, abuse or neglect; and
3. As a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect.

This may include an adult that: has a learning disability, sensory impairment, a mental health need, a long term condition, is frail elderly, in ill health, has a physical disability, a cognitive impairment or is a carer providing assistance or care to adults and is subject to abuse or a combination of these factors.

The 10 categories of abuse include (click on the category for further information):

1. [Physical](#)
2. [Sexual](#)
3. [Psychological](#)
4. [Domestic Abuse](#)
5. [Financial or Material](#)
6. [Modern Slavery](#)
7. [Discriminatory](#)
8. [Organisational](#)
9. [Neglect and acts of omission](#)
10. [Self-neglect](#)

[ACE clinical safeguarding leadership](#)

The Director of Operations and Quality is the executive lead for safeguarding adults across ACE and as such is responsible for ensuring statutory compliance with safeguarding legislation. She is supported by the Assistant Director of Quality, the organisation also employs a Quality Improvement Lead (with a portfolio for Safeguarding Adults) who works with both the Director of Operations and Quality and the Assistant Director of Quality to oversee the strategic development of safeguarding adults across the establishment.

Safeguarding is considered by ACE to be an integral part of everyday practice in the provision of care and all staff and volunteers across the organisation regardless of the role they perform, have a responsibility in preventing harm and abuse from occurring and taking action when concerns do arise. In order to ensure effective training to support staff in their role all staff receive mandatory level 1 or 2 safeguarding training on induction into the organisation in accordance with the requirements for their role and additional three yearly mandatory updates.

[Who is the ACE service provided for?](#)

Any adult (18+), registered on a caseload within ACE who:

1. Has needs for care and support (whether or not the local authority is meeting any of those needs) and;
2. is experiencing, or at risk of, abuse or neglect; and
3. as a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect.

[Where is the service provided from within ACE?](#)

Lead for Quality Improvement (with the portfolio for Safeguarding Adults)
659-662 The Crescent
Colchester Business Park

Colchester
Essex
CO4 9YQ
Tel: 01206 833027

When is the service provided?

The service is provided between the hours of 08-30- 17.00 Monday to Friday.
Outside operational hour's Social care direct can be contacted on: 0345 6037630.

The following services are also available outside of ACE.

Essex Safeguarding Adults Board (ESAB) <http://www.essexsab.org.uk/>

Social Care Direct – Tel: 0345 6037630

National Domestic Violence helpline - Tel: 0808 20000247 (24 hr)

Essex Police - <https://www.essex.police.uk/advice/protecting-adults-at-risk/>

<http://www.nationaldomesticviolencehelpline.org.uk/>

<http://www.colchester-refuge.org.uk/>

<https://www.womensaid.org.uk/>

<http://new.mankind.org.uk/>

Bullying UK

How to stay safe online:

<http://www.bullying.co.uk/cyberbullying/what-is-cyberbullying>

Helpline 0808 800 2222